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IMPORTANT COMMUNICATION TO SHAREHOLDERS

Subject: Awareness about Online Resolution of Disputes in the Indian Securities Market through Online Dispute Resolution ('ODR') Portal.

Securities and Exchange Board of India ('SEBI') vide circular no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131 dated July 31, 2023 provided guidelines for online resolution of disputes in the Indian securities market through establishment of a common ODR Portal which harnesses online conciliation and online arbitration for resolution of disputes arising between investors/ clients and listed companies or specified intermediaries/ regulated entities in the securities market.

SEBI vide circular no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/135 dated August 04, 2023 further clarified that: -

- a) The investor shall first take up his/ her/ their grievance with the Company by lodging a complaint directly with Company.
- b) If the grievance is not redressed satisfactorily, the investor may, escalate the same through the SCORES Portal <https://scores.gov.in/scores/Welcome.html>.
- c) After exhausting the above options, if the investor is not satisfied with the outcome, he/ she/ they can initiate dispute resolution through the ODR Portal at <https://smartodr.in/login>.

For more information/ details please refer the Circular which is available on Company's website viz. www.digicontent.co.in.